



Ushers

Team Description -- The main job of an usher is to make everyone feel safe and welcome! That could mean greeting people with a smile, answering questions, and helping out wherever needed. You'll also be making sure the space is safe – keeping everyone in the right areas during worship and talks, checking for things like inflatables or chairs, ensuring exits are clear, and tidying up after sessions. Basically, you're the behind-the-scenes hero keeping things running smoothly.

Roles & Responsibilities

Being a Proactive, Invisible Helper

As an usher, your job is to make things happen without making a fuss. You're helping out in the background so others (like the worship leaders, event team, and medical staff) can focus on what they need to do. You might need to direct people, move things around, or even step in for emergencies and guide folks to first aid if necessary. You're there to make sure everything stays safe and organized—not to be the one praying for people or leading ministry time (that's for the enabling team). You're the silent helper that makes it all run smoothly!

We're Not the Police, We're the Helpers!

Think of ushers as the team that keeps everything safe and sorted so everyone can have an amazing experience. You're not in charge of security or policing the room – you're there to make sure everything runs smoothly, so people can encounter Jesus without distractions or worries. Plus, a great perk of being an usher? You get to be in the main sessions without missing anything, while still helping out!

Team Time + Food!

Twice a day, you'll join the other venue teams for a quick prayer and prep session before the main meetings. Breakfast, lunch, and dinner are all on us, plus you'll have access to the Team Leaders' Lounge to chill and recharge. It's all about staying fuelled and ready to support the event!

In addition to your specific roles all team members are asked to take responsibility for the wellbeing and safety of young people and follow emergency protocols as needed.

Hours – All teams work on a shift pattern, you will either work a morning, afternoon or evening shift, no more than 8 hours a day.

Minimum Age: 16

DBS Required: Yes

Reference: Every volunteer is required to have had a reference by someone who has had leadership responsibility for them for at least a year. This ideally needs to be a church leader, youth worker but also can be a work manager or teacher.

Scan QR code to sign up.

